

Noise Ordinance

The City regulates noise in Chapter 12 Public Nuisances. Noise exceeding 55 decibels between the hours of 11:00 p.m. and 7:00 a.m. is prohibited. If you expect noise to become an issue, inform you neighbors and provide them with contact information in advance. This may help in alleviating the threat of a noise violation. For more information on the noise ordinance, contact the Police Department at 757-220-2331.

Rental Occupancy Ordinance

If you live in a home that is 2000 sq. feet or more in a Rental Inspection District, an increase from 3 to 4 people may be allowed by the City if certain conditions are met. Contact your landlord to determine if your home qualifies. For more information on the Rental Occupancy Ordinance, contact the Planning Department at 757-220-6130.



Property Maintenance Ordinance

Chapter 12 of the City Code regulates issues with weeds, grass, trash and the maintenance of premises. This ordinance establishes the responsibilities necessary by law for maintaining your property as a resident of the City. Talk with your landlord to determine who will be responsible for what aspects of property maintenance. Also, visit the City website at www.williamsburgva.gov for more information on this ordinance or call Code Compliance at 757-220-6134.

Important Phone Numbers

Police (Non-Emergency) 757-220-2331
Fire (Non-Emergency) 757-220-6220
Dominion Virginia Power 888-667-3000
Virginia Natural Gas 866-229-3578
Cox Cable 757-224-1111
Water & Sewer 757-220-6188
Verizon 757-954-6222
Cavalier 1-800-683-3944
Library 757-259-4040
Bus (WATA) 757-259-4093

Williamsburg Neighborhood Relations Committee

Renters Guide
June 2010



Welcome to Williamsburg!

The **Neighborhood Relations Committee** is charged with monitoring and encouraging the contributions by various parties - city, college, students, neighbors, landlords - to improving the quality of life for all in the neighborhoods; and helping to build and maintain effective working relationships across the board. In an effort to help renters in the City of Williamsburg, the Neighborhood Relations Committee has developed this informational guide to help new residents learn the basics of house maintenance and management. For more information, contact NRC at Neighbors411@williamsburgva.gov.



Basic City Services for Your Home

Trash Collection

The City collects trash once a week. The day will vary depending on your location. Trash cans do not need to be at the curb for regular pickup, but must be readily accessible. Make sure each trash can has a secure lid, so critters are not able to get into your trash.

Recycling Collection

Recycling pickup occurs once a week. It is required that recycling bin(s) be left at the curb by 7:00 a.m. on the morning of pickup. Once pickup is made the empty bin(s) must be brought in to prevent damage or loss.

Bulk Collection

Residents at each home may call the City for bulk pickup three times a year. Two items are allowed for each pickup, and they must be placed at the curb on the arranged pickup day. Discarded building materials are not picked up by the City and must be discarded by the property owner or tenant.

Leaf Collection

The City provides curbside leaf pick-up November through January. (Keep a lookout for information from the City at the beginning of fall outlining the collection schedule.) Leaves will need to be raked to the curb and not in the street or gutter pan.

For questions about trash, recycling, bulk or leaf pickup, contact Public Works at 757-220-6140.

Mail Delivery

Mail is delivered daily to residents except on Sunday and federal holidays. The Post Office is located at 425 North Boundary Street. For questions about mail delivery contact the Post Office at 757-229-0838.

Parking

Parking is allowed only in areas designated for parking on the property. This does not include the grass. Certain on-street parking areas in the City are posted for "Resident Parking Only", which require the purchase of a Resident Pass. Passes can be purchased from the City Finance Office, which requires proof of residency and a copy of your vehicle registration. If your vehicle registration does not contain your current address, a copy of your signed lease or other proof of residency may be used instead.

Water & Sewer

The City bills each resident quarterly. Talk with your landlord to determine who is responsible for paying this bill. If the tenant is responsible, please call the Finance Office at 757-220-6188.

Library

The Library is located at 515 Scotland Street. For library hours and information call 757-259-4040 or go to www.wrl.org.

Bus Service

Bus services in Williamsburg and surrounding counties are provided by Williamsburg Area Transit Authority (WATA). For more information on routes and times go to www.williamsburgtransport.com or call 757-259-4093.